Terms & Conditions

The Parties Herein Agree As Follows:

1) The initial term of this contract shall be from (date of pet sitter's first visit) __________ through __________ (date of pet sitter's final visit). In the event of an early return home, Client must notify Pet Sitter promptly to avoid being charged for unnecessary visit(s).

2) The (fee per 30 minute visit) $_________ X_________ (number of 30 minute visits)

   PLUS (fee per 45 minute visit) $_________ X_________ (number of 45 minute visits)

   PLUS (fee per 60 minute visit) $_________ X_________ (number of 60 minute visits)

   PLUS (fee per 90 minute visit) $_________ X_________ (number of 90 minute visits)

   PLUS (fee per overnight) $_________ X_________ (number of overnight visits)

PLUS any assessed fees (example: holidays) $____________________ = total fee of $__________.

Any additional visits made or services performed shall be paid at the agreed contract rate.

3) Pet Sitter is authorized to perform care and services as outlined in this contract. Pet Sitter is also authorized by signature below to seek emergency veterinary care with release from all liabilities related to transportation, treatment, and expense. Should specified veterinarian be unavailable, Pet Sitter is authorized to approve medical and/or emergency treatment (excluding euthanasia) as recommended by a veterinarian. Client agrees to reimburse Pet Sitter/ Big Hearts Professional Pet Sitting for expense incurred, plus any additional fees for attending to this need or any expenses incurred for any other home/food/supplies needed.

4) In the event of inclement weather or natural disaster, Pet Sitter is entrusted to use best judgment in caring for pet(s) and home. Pet Sitter/ Big Hearts Professional Pet Sitting will be held harmless for consequences related to such decisions.

5) Pet Sitter agrees to provide the services stated in this contract in a reliable, caring, and trustworthy manner. In consideration of these services and as an express condition thereof, the Client expressly waives and relinquishes any and all claims against said Pet Sitter/ Big Hearts Professional Pet Sitting except those arising from negligence or willful misconduct on the part of the Pet Sitter/ Big Hearts Professional Pet Sitting.

6) Client understands that contract also serves as an invoice and takes full responsibility for PROMPT payment of fees upon start of services contracted. A finance charge of 2% per month will be added to unpaid balances after services after thirty (30) days. A handling fee ($30) will be charged on all return checks. In the event it is necessary to initiate collection proceedings on the account, Client will be responsible for all attorney’s fees and costs of collection.

7) In the event of personal emergency or illness of Pet Sitter, Client authorizes Pet Sitter to arrange for another qualified person to fulfill responsibilities as set forth in this contract. Client will be notified in such a case.

8) In the event that Pet Sitter is required to employ a locksmith to gain entry into Client’s premises due to a malfunction of the lock or a failure of the Client to leave a key, it shall be the responsibility of the Client to reimburse for all costs incurred. The Client expressly gives Pet Sitter the authority to employ a locksmith on Client’s behalf in the event of the aforementioned occurrences.

9) All pets are to be currently vaccinated. Should Pet Sitter be bitten or otherwise exposed to any disease or ailment received from Client’s animal which has not been properly or currently vaccinated, it will be the Client’s responsibility to pay all costs and damages incurred by the victim.

10) The utmost care will be given in watching both your pet(s) and your home. However, due to extreme unpredictability of animals, we cannot accept responsibility for any mishaps of any extraordinary or unusual nature (example: biting, furniture damage, accidental death, etc.) or any complications in administering medications to the animal. Nor can we be held liable for injury, disappearance, death, or fines of pet(s) with access to the outdoors.

11) Pet Sitter / Big Hearts Professional Pet Sitting reserves the right to terminate this contract at any time before or during its term if Pet Sitter / Big Hearts Professional Pet Sitting, in its sole discretion, determines that a danger exists to the health or safety of Pet Sitter. If concerns prohibit Pet Sitter from caring for pet, Client authorizes pet to be placed in a kennel, with all charges there from to be charged to Client.

12) Client authorizes this signed contract to be valid approval for future services of any purpose provided by this contract permitting Pet Sitter/ Big Hearts Professional Pet Sitting to accept telephone / online reservations for service and enter premises without additional signed contracts or written authorization.

I have reviewed this Service contract for accuracy and understand the contents of this form.

Client: ___________________________________________________ Pet Sitter: ____________________________________________